



WELCOME CARD

ARRIVAL AND DEPARTURE

A phone call or email is appreciated to inform us about the approximate arrival time: more information will be given about reaching Serine. The room will be available starting from 1.00 pm and must be left available by 10.00 am on the departure day. We don't receive from 2.00 pm to 4.30pm.

SEVERAL ACTIVITIES

They can be booked at the time of booking on the agriturismoserine.it website, or directly on site. We offer: sensory workshops in the woods, body and face massages, astronomical park, boat trips to the caves, fitness activities.

ACCOMODATION

The room is complete with bed linen and towels for the number of people booked. Linen is changed twice a week, therefore we ask our guests to manage their linen as best as possible. For every eventuality there is a self service laundry 2 km far from Serine and we have a drying rack for each housing unit.

CANCELLATION POLICY

If you cancel 5 days before the arrival day, the deposit in advance will be refunded in full. If you cancel within 5 days from the arrival day, we'll wait for the date of arrival to check whether it is possible to replace the canceled reservation with another reservation. Otherwise we would be forced to retain the deposit. Obviously, everything is based on mutual trust between us and guest, because a documentary proof of new arrivals cannot be sent to the guest for privacy reasons. Another way could be to give to the guest who canceled a voucher for a future stay.

BREAKFAST

We are an agriturismo and we like to offer artisanal and typical products, no industrial foods are provided, except for what is necessary. Breakfast can vary depending on the days of the week, in according to a pre-established calendar and the availability of raw materials produced. We please our guests, as far as possible, to don't ask for variations with respect to what is provided to them, except for food intolerances for which a notification is appreciated at the time of booking.

TOURIST INFORMATIONS

To our guests, upon their arrival and also upon specific request during their stay, informations will be provided, for organizing their days, places to visit and services in the area.

TIMETABLES

Breakfast is served from 08.00 to 09.30, dinner at 20.00 (until 21.30 only in July and August). There are no time limits for the return, because, in addition to the room keys, will also be given to our guests the keys to the entrance gate.

MASSAGES

It will be possible to book our personal treatments in advance, carried out by a beautician specializing in aesthetic massages and holistic therapies.

PAYMENTS

Our guests, when booking, promise to pay the bill for the agreed stay even in case of late arrival and/or early departure. However we promise to return the stay fee paid for the unused days only if we can sell them to another guest. In this case the agreement is based on mutual trust. The bill of the stay can be payed before departure by credit card, debit card or online bank transfer on site.

SWIMMING POOL

The swimming pool is available for free by our guest only and we give useful advices for the best use. Guests are kindly asked to bring their own towels and caps. The swimming pool cannot be used after check out time.

BOOKING

There is no booking restriction from Saturday to Saturday and no minimum number of nights for the stay. In high season we only accept reservations for a minimum of 2 adults. Single rooms are not available, but in low season, reservations are accepted for double rooms for single use. To book you can send an email from the website, or a free email to info@agriturismoserine.it, or by booking directly from the site. The traditional phone call is also very appreciated and a whatsapp message too. A deposit in advance of 25% of the stay amount may be requested.

PRODUCTIONS

Our agricultural company products are on sale. To our guests will be given the price list and an order form upon arrival. We also can ship our products in Italy and abroad.

RESTAURANT

About half board, we provide a different menu every day with occasionally fish-based dishes, but always respecting the peasant tradition. The choice is possible between first and second courses and sometimes even desserts. There are 3 dishes included in the price. Drinks are not included.

HALF BOARD SERVICE

It consists of bed and breakfast and dinner or lunch. The service is active for a minimum of 2 nights and must be continuous, because is not possible to have some days in b&b and some days in half board. In case of one-night stays, the meal is extra. The services are recommended for guests who like to always have dinner or lunch in the agriturismo, without having to look for a different restaurant outside every time. For those who want to have no constraints it's possible to choose the B&B service with extra meals on demand.

TOURIST TAX

The tax must be paid for stays from May 1 to September 30, up to a maximum of 10 nights and only for adults (over 18). It amounts to € 1.00 per day per person in May, June and September, €2.00 in July and August.

WI-FI

The service is active and free. We inform users that, because of the countryside location and of the imposing wall structures, the signal, may be weak in the accommodations on the ground floor. In these case it is possible to go to the reception on the upper floor and have the line with better signal. The Password will be available to all users.